



MASSACHUSETTS AFL-CIO

Today's Unions

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October 5, 2009

Mark Hoplamazian
 Chief Executive Officer
 Hyatt Hotels
 71 South Wacker Drive, 12th Floor
 Chicago, IL 60606

Dear Mr. Hoplamazian:

I am writing to you regarding Hyatt's recent decision to outsource the jobs of ninety-eight housekeepers at three Boston area hotels: Hyatt Regency Boston, Hyatt Regency Cambridge, and Hyatt Harborside at Logan International Airport. On behalf of the 400,000 working families of the Massachusetts AFL-CIO, I urge you in the strongest possible terms to rehire these housekeepers, who as of this moment face unemployment during the direst situation for job seekers in decades. Until this situation is rectified and these housekeepers return to work with the jobs and benefits they had before being callously discarded by your company, the Massachusetts AFL-CIO will not patronize any hotel in the Hyatt chain. Furthermore, we are informing national and international unions around the country and North America of your behavior and treatment of these workers so they know the kind of business practices in which Hyatt engages. They are not likely to support Hyatt in any way, shape or form until these workers' jobs are restored.

I understand that Hyatt hotels have been affected by our nation's economic crisis and that this was a driving factor behind the decision to outsource its housekeeping work. However, these circumstances make it more, not less shocking that Hyatt would put such a modest adjustment of its own finances ahead of the economic well-being of ninety-eight loyal employees – some of whom have over twenty years of experience at the Hyatt. That Hyatt Hotels' grasps our national crisis yet still decided to outsource these workers is the very reason why I and many others find this decision so reprehensible.

Enclosed please find a resolution passed unanimously by delegates to the 52nd Annual Massachusetts AFL-CIO Constitutional Convention, calling on Hyatt Hotels to rehire all outsourced workers. I urge your expedient action to rectify this unfortunate situation. Nothing less than the rehiring of all these workers to the exact jobs from which you outsourced them will be a satisfactory resolution. Thank you for our time and attention to this matter.

Sincerely,

Robert J. Haynes
 President